



**PRODUCT MAINTENANCE**

**Dear client**

Thank you for choosing an Innore railing system. You have purchased a high-quality and durable product.

Innore is an Estonian company with long Scandinavian experience, who is focused on providing complete solutions for metal and glass products: stair- and balcony railings, french balconies, stair- and balcony structures, glass awnings and partitions walls.

Your order was manufactured individually based on the parameters you selected in the configurator. Please read the following maintenance and usage guidelines to ensure the long-term quality and safety of your product.

Strength of Innore products is mechanically tested by Tallinn University of Technology in accordance with current norms so that we can be sure that products delivered by Innore are safe and long-lasting.

**We are motivated to meet our customers expectations by developing our products with inspiration.**

The products delivered by Innore are the work done by people who put effort every day to make sure that the products are high-quality, conform to standards and statutes, architecturally attractive and reliable. We commit so that we and our customers could be proud of our work.

For more information about INNORE, visit our website at [innore.eu](http://innore.eu)

INNORE OÜ  
Managing director  
Lehar Kudu

**PRODUCT MAINTENANCE**

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<b>DELIVERY, SCOPE OF RESPONSIBILITY</b>				
Type designation	Function	Product Data Sheets	Expected lifetime	Guarantee period
G-LINE Inspent	Personal safety		10 to 25 years	2 years

**PRODUCT SPECIFICATION**

PRODUCT NAME
G-LINE Inspent

**MAINTENANCE MANUAL**

- The G-LINE Inspent railings should be cleaned regularly to preserve its appearance and long-term durability. In typical residential environments, cleaning once or twice per year is usually sufficient. In more demanding conditions, such as coastal areas, industrial surroundings, or heavy-traffic zones, cleaning should be performed three to four times per year.
- Cleaning is done using warm water mixed with a mild household detergent and a soft cloth or non-abrasive sponge. Rinse thoroughly with clean water to remove all cleaning residues.
- The powder-coated finish of the Inspent profiles should be protected from harsh chemicals and abrasive tools. Only pH-neutral or slightly alkaline cleaning agents should be used, ideally within a pH range of 5 to 8. Abrasive powders, steel wool, wire brushes, coarse sponges, or polishing pastes must not be used, as these may damage the coating and expose the aluminium beneath. Strong solvents such as acetone, thinner, alcohol-based products, degreasers, or petroleum derivatives should also be avoided.
- Bird droppings, fertilizer dust, road salt, and wet organic debris should not be allowed to remain on the profile for extended periods, since they may cause staining or coating degradation.
- The glass can be washed with clean water and a soft cloth or non-abrasive sponge. A mild, non-abrasive window-cleaning detergent may be used to remove more persistent stains. Abrasive pads, harsh chemicals, strong acids or alkalis, and solvent-based products such as acetone, gasoline, or paint thinner must not be used, as these may scratch the surface or damage the laminated edges.
- Glass cleaning should be performed when the glass is cool, and it is not recommended to wash the glass in direct sunlight or when it is hot, as sudden temperature changes may cause thermal stress. Avoid directing high-pressure water directly at the glass edges or mounting areas.
- After each cleaning, rinse with clean water. Do not allow road salt, fertilizer dust, bird droppings, or organic residue such as wet leaves to remain on the surface for extended periods, as these may affect the coating over time.
- Railing should not be exposed to de-icing salts directly as accumulated salt may affect both the coating and stainless components. Adhesive tapes that leave residue or that can react chemically with the coating should be avoided.
- The G-LINE Inspent railings are designed to provide a long service life with minimal maintenance. Regular cleaning and annual inspections help maintain both the finish and the structural performance of the railing. Always follow the recommendations of cleaning product manufacturers and avoid any cleaning tools or chemicals that may damage the coating.