

PRODUCT MAINTENANCE

Dear client

Thank you for choosing an Innore railing system. You have purchased a high-quality and durable product,

Innore is an Estonian manufacturing company with extensive Scandinavian experience, providing complete solutions for metal and glass railing systems: balcony and stair railings, French balconies, glass canopies and partition walls.

Your order was manufactured individually based on the parameters you selected in the configurator. Please read the following maintenance and usage guidelines to ensure the long-term quality and safety of your product.

Strength of Innore products is mechanically tested by Tallinn University of Technology in accordance with current norms so that we can be sure that products delivered by Innore are safe and long-lasting.

We are motivated to meet our customers expectations by developing our products with inspiration.

The products delivered by Innore are the work done by people who put effort every day to make sure that the products are high-quality, conform to standards and statutes, architecturally attractive and reliable. We commit so that we and our customers could be proud of our work.

For more information about INNORE, visit our website at innore.eu

INNORE OÜ
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PRODUCT MAINTENANCE

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DELIVERY, SCOPE OF RESPONSIBILITY

Type designation	Function	Product Data Sheets	Expected lifetime	Guarantee period
G-LINE Bergen	Personal safety		10 to 25 years	2 years

PRODUCT SPECIFICATION

PRODUCT NAME

G-LINE Bergen

MAINTENANCE MANUAL

- 1 The G-LINE Bergen railings should be cleaned regularly to preserve its appearance and long-term durability. In typical residential environments, cleaning once or twice per year is usually sufficient. In more demanding conditions, such as coastal areas, industrial surroundings, or heavy-traffic zones, cleaning should be performed three to four times per year.
- 2 Cleaning is done using warm water mixed with a mild household detergent and a soft cloth or non-abrasive sponge. Rinse thoroughly with clean water to remove all cleaning residues.
- 3 Railing aluminium details are finished with a factory-applied powder-coating that provides strong protection against weather and corrosion. To maintain this finish, use only mild, pH-neutral or slightly alkaline detergents. Abrasive powders, scouring sponges, steel wool, and any other rough cleaning tools must be avoided to prevent scratching.
- 4 Strong solvents such as acetone, alcohol, thinner, degreasers, or petroleum-based cleaners must not be used under any circumstances. Avoid heavy alkaline cleaners or acidic descaling agents.
- 5 The glass can be washed with clean water and a soft cloth or non-abrasive sponge. A mild, non-abrasive window-cleaning detergent may be used to remove more persistent stains. Abrasive pads, harsh chemicals, strong acids or alkalis, and solvent-based products such as acetone, gasoline, or paint thinner must not be used, as these may scratch the surface or damage the laminated edges.
- 6 Glass cleaning should be performed when the glass is cool, and it is not recommended to wash the glass in direct sunlight or when it is hot, as sudden temperature changes may cause thermal stress. Avoid directing high-pressure water directly at the glass edges or mounting areas.
- 7 After each cleaning, rinse with clean water. Do not allow road salt, fertilizer dust, bird droppings, or organic residue such as wet leaves to remain on the surface for extended periods, as these may affect the coating over time.
- 8 All connection points between the railing details should be inspected at least once per year. Ensure that fastening details are tightened correctly and that no dirt, sand, or organic debris has accumulated around the fixation areas.
- 9 Railing should not be exposed to de-icing salts directly as accumulated salt may affect both the coating and stainless components. Adhesive tapes that leave residue or that can react chemically with the coating should be avoided. The frame should not be dragged across abrasive surfaces and sharp tools should not be placed against the coating.
- 10 The G-LINE Bergen railings are designed to provide a long service life with minimal maintenance. Regular cleaning and annual inspections help maintain both the finish and the structural performance of the railing. Always follow the recommendations of cleaning product manufacturers and avoid any cleaning tools or chemicals that may damage the coating.